



# CORPORATE SOCIAL/ETHICAL RESPONSIBILITY STATEMENT



**Electrical & Mechanical Services (UK) Ltd**  
*Temporary Installations, Permanent Commitment*



## ADDRESS

Unit 65.1 Sienna, White Hart Triangle, Thamesmead, London, SE28 OGW



## TELEPHONE

020 8836 9000



## EMAIL

[info@emsuk.net](mailto:info@emsuk.net)



## WEBSITE

[www.emsuk.net](http://www.emsuk.net)



## 1.1 Social/Ethical Conduct

As a leader in temporary electrical and mechanical installations, Electrical & Mechanical Services (UK) Ltd, has a responsibility to act as a good corporate citizen at all times. At Electrical & Mechanical Services (UK) Ltd we recognise and perform the obligations we have towards our people, customers, suppliers, competitors and the community as a whole. We believe our reputation, together with the trust and confidence of those with whom we deal, to be one of our most valuable assets. In order to keep this reputation and trust, we demand and maintain the highest ethical standards in carrying out our business activities.

All of our employees are required to abide by our ethical policy, which outlines Electrical & Mechanical Services (UK) Ltd core values, clauses, and approach to carry out our everyday business. The protection of our reputation is of fundamental importance, and employees share in the awareness of this and the implications of breaches of policy, which can have a detrimental effect on the company. The policy helps us all to uphold the reputation of our company and staff and maintains public confidence in Electrical & Mechanical Services (UK) Ltd.

Our people are encouraged to promptly report any potentially illegal, improper and/or unethical conduct that they become aware of at their workplace or in connection with their work. We believe we have an environment that enables our people to raise genuine and legitimate concerns internally. However, in the event that our people believe their reporting to line management may result in harassment, victimisation or undue distress, they may contact HR support to report matters. HR provides an opportunity for concerns to be investigated and ensures appropriate action is taken to resolve the matter effectively.

## 1.2 Customers

We strongly believe that integrity in dealings with customers is a prerequisite for a successful and sustained business relationship.

We operate a highly effective and efficient organisation, focused on meeting customer objectives. Our aim is to provide products and services which give fair value and consistent quality, reliability and safety in return for fair reward. We operate policies of continual improvement, of both processes and the skills of our staff, to take best advantage of advances in technology. This safeguards our operations for the future, ensuring that we continue to add value of our customers' businesses.

This is underpinned by a consistent approach to the way we conduct our work. To cater for the wide variety of work we carryout, we aim for a balance between flexibility in the way we operate and tight control to consistently meet customer expectations.

We have clear and strong lines of communication which allow us to respond quickly and efficiently to customer and market requirements and our customers receive a consistent service across geographies, industries and technology areas. Our sales effort and delivery capability are aligned in order to ensure that we can successfully and consistently deliver what we promise, through the continual wanting to improve inclusive of every member of this company.

